

Children and Health Overview and Scrutiny Committee Adult Social Care Risks and Priorities

Five priorities

- *Prevention and Personalisation* – development of the Centre for Independent Living with key partners, improved advice, information and signposting, telecare and reablement, personal budgets, reducing residential care usage, improved out of hours support.
- *Delivering efficiencies and retaining a safe service* - achieving this against a backdrop of increased demand and reduced resources by making the assessment process more efficient, a single “front of shop” (across initial access, customer liaison, independent living and reablement), telephone reviews where appropriate
- *Safeguarding in a personalised care world* – Quality Assurance schemes for personalised care services, enhanced risk assessment of users’ ability to manage personal budgets, Direct Payment safeguards
- Agreeing a sustainable *long term plan for in-house services*, including an investment plan within available resources to ensure high quality provision.
- *Supporting informal carers* to care for longer and in a more stress-free way, through use of personal budgets, telecare, reablement and respite care provision.

Three risks

- Increasing demand (10% between 2009-10 and 2010-11) due to the ageing population combined with the needs-led nature of social care services, which can lead to large budget variations that are difficult to mitigate.
- Financial stability of the independent sector care home and home care provision in light of current resource constraints.
- Managing the challenge of improvement and investment with regards to in-house services in the current financial climate.